

# REPLACING THE FOOT AND CALF MASSAGER

It is imperative that Human Touch® products are repaired in a manner that ensures product safety and regulatory compliance and that is fully consistent with the practices used during the manufacturing process. Therefore, Human Touch requires that all product repairs are performed using only factory-new parts and in accordance with these repair instructions. Failure to adhere to these instructions voids the product warranty and releases Human Touch from all liability for injury or product damage resulting from the repair.

SERVICE LEVEL: 3

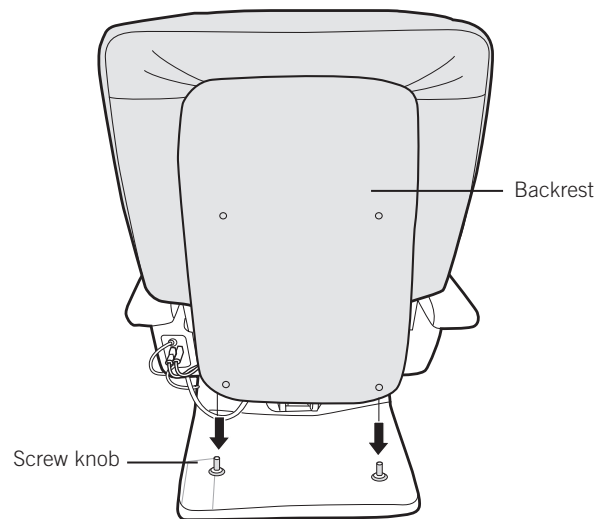
**Tools Required:** Needle-nosed pliers, pliers, 6-mm Allen key, Phillips-head screwdriver and flat-head screwdriver

**NOTE:** SAVE ALL REMOVED PARTS FOR USE DURING REASSEMBLY

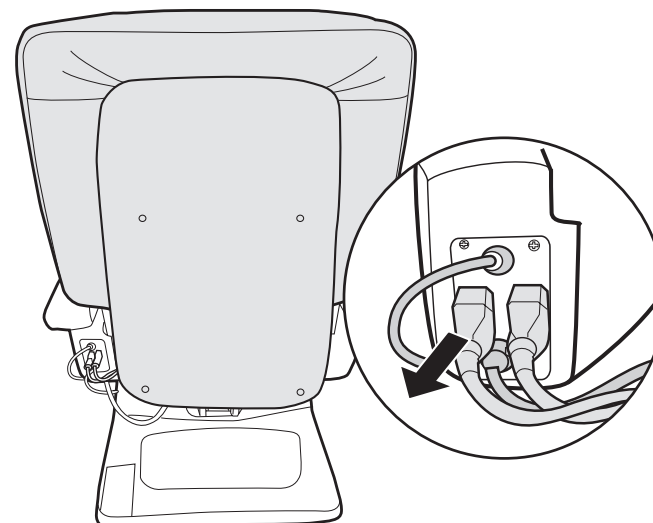
## REMOVING THE FOOT AND CALF MASSAGER

### REMOVE THE BACKREST

1. Remove the two screw knobs from the bottom of the backrest (Fig. 1).
2. Use the remote control to fully recline the chair.
3. Power off the chair and unplug it.
4. Disconnect all cables that connect the backrest to the left-hand side of the chair base (Fig.2).
5. Lift backrest off the chair base.



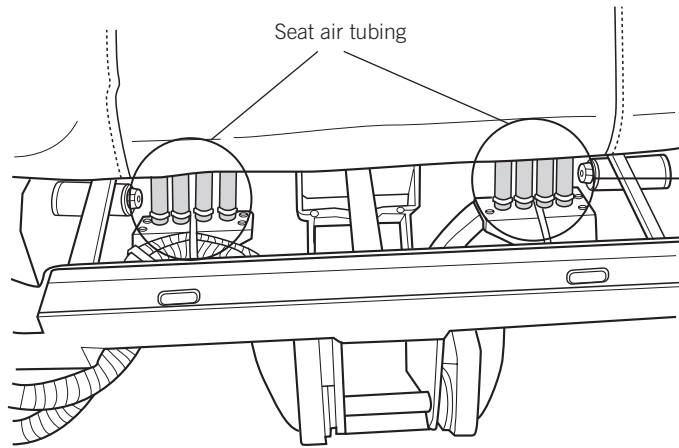
(Fig.1)



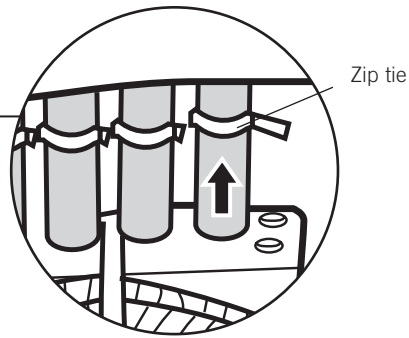
(Fig.2)

## REMOVE THE SEAT PAD

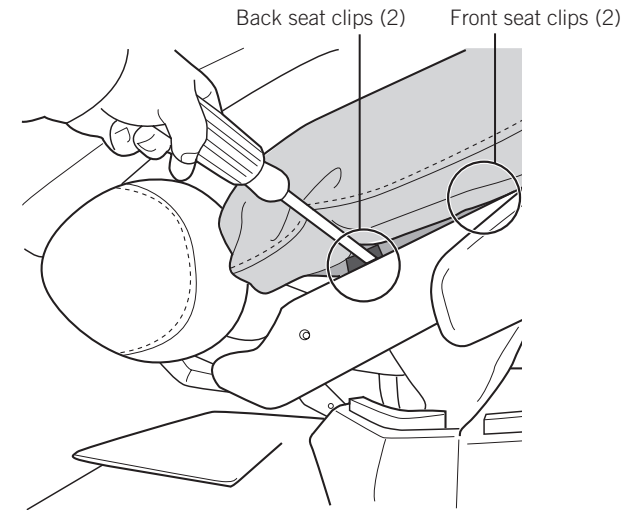
1. Facing the rear of the chair, pull up on the back of the seat pad to expose the seat air tubing (Fig.3).
2. Using your fingers, slide the zip tie on each tube upward approximately one inch, to loosen the tube connection to the fitting (Fig.4).
3. Standing next to the chair, insert a flat-head screwdriver between the seat cushion and the chair frame, then pull up on the screwdriver to pry the seat clip away from the chair frame (Fig.5).
4. Repeat step 3 on the opposite side of the chair.
5. Lift one side of the seat pad upward until it clears the armrest, then pull the seat pad up and off the chair base (Fig.6).



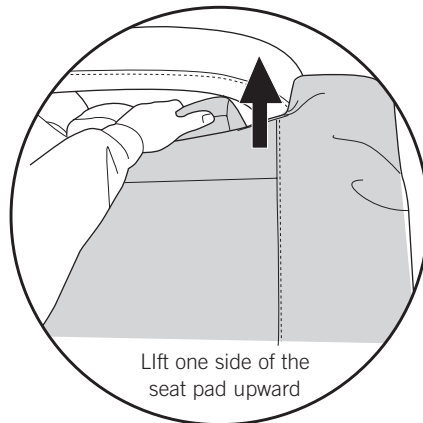
(Fig.3)



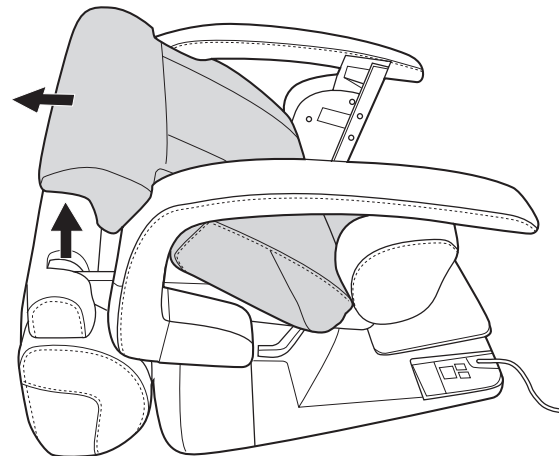
(Fig.4)



(Fig.5)

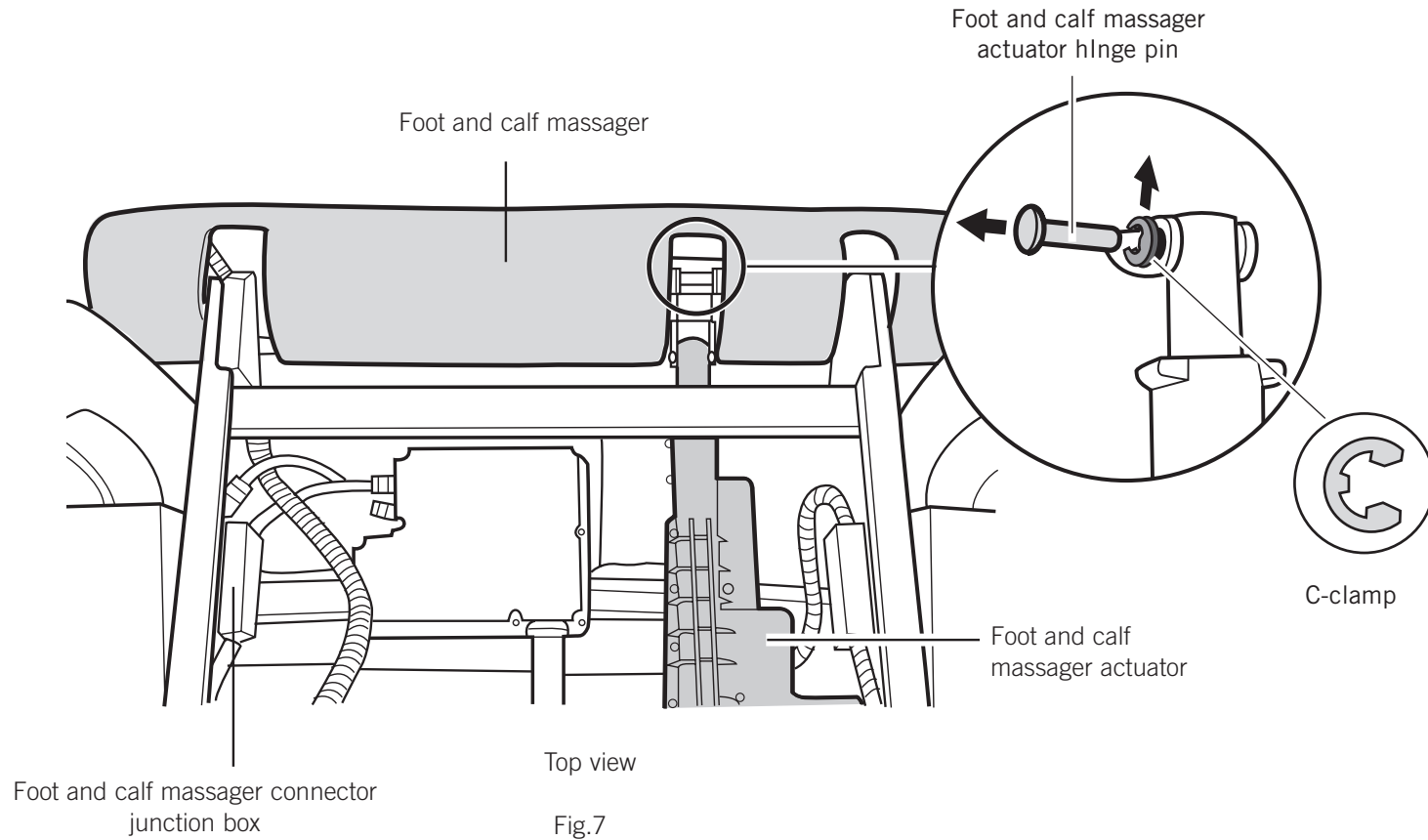


(Fig.6)



## DISCONNECT THE FOOT AND CALF MASSAGER

1. Locate the foot and calf massager connector junction box, then, using a Phillips-head screwdriver, remove the two screws that secure the junction box cover (Fig.7).
2. Remove the junction box cover, then disconnect both sets of cables.
3. Using a needle-nosed pliers, remove the C-clamp from the foot and calf massager actuator hinge pin (Fig.7).
4. Using a pliers, remove the foot and calf massager actuator hinge pin (Fig.7).



- Using a 6-mm Allen key, remove the two screws (and washers) at each end of the foot and calf massager (Fig.8).
- Slide the foot and calf massager forward, off the mounting brackets (Fig.9).

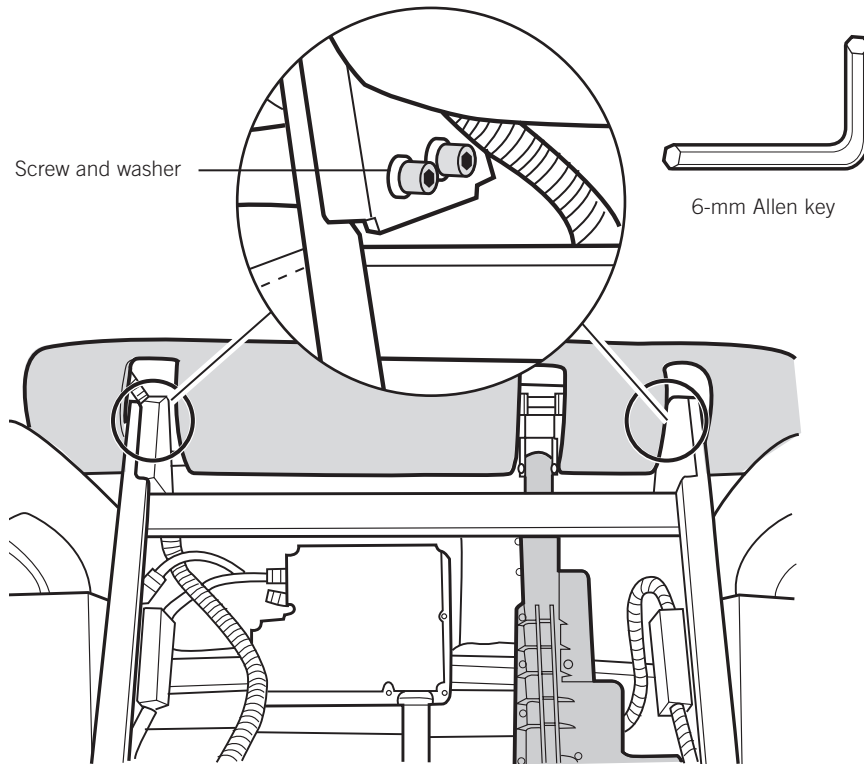


Fig.8

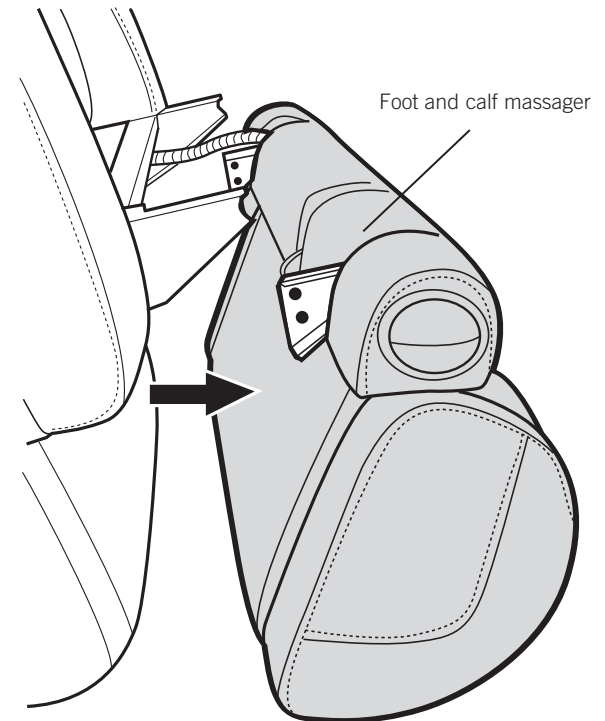


Fig.9

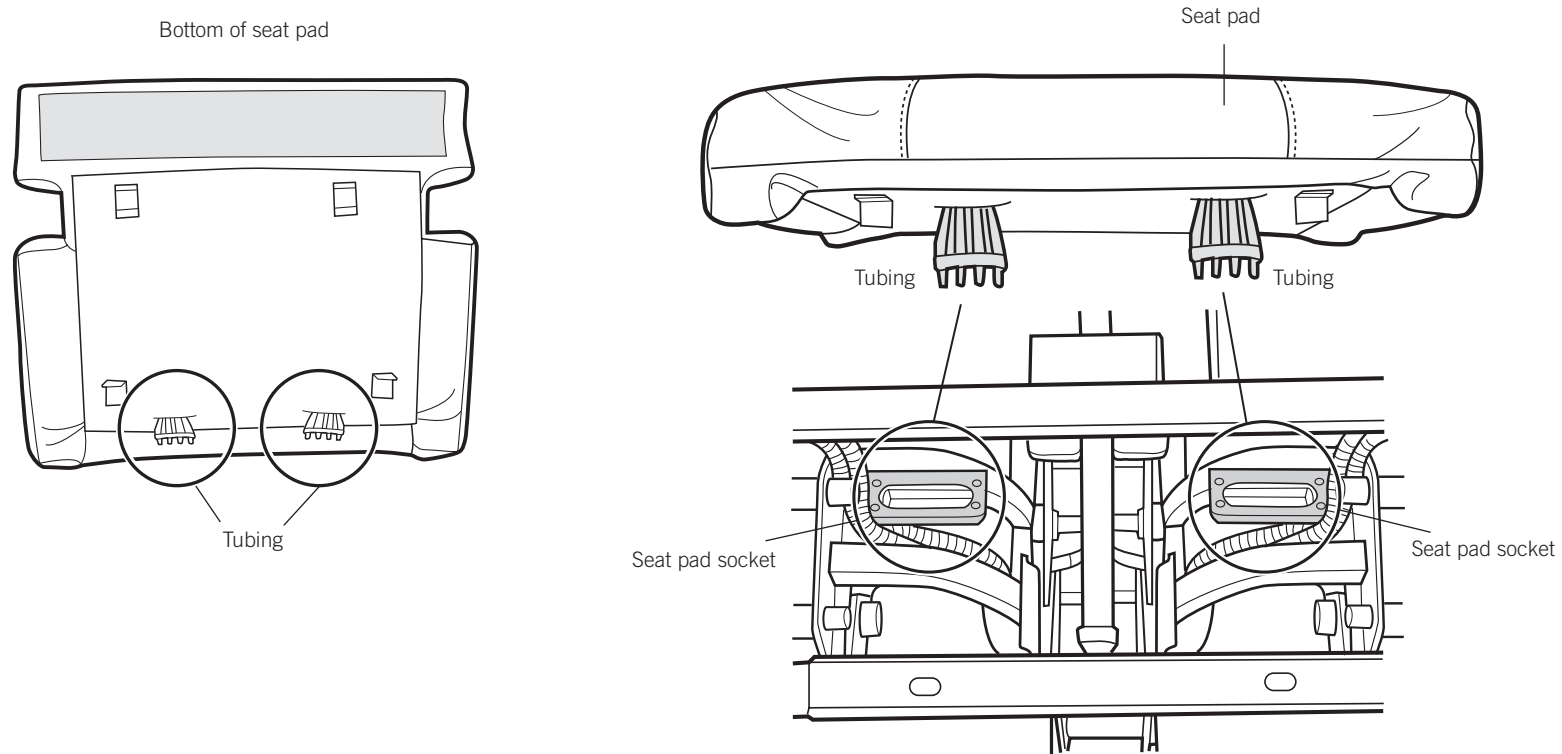
## INSTALLING THE NEW FOOT AND CALF MASSAGER

### CONNECT THE NEW FOOT AND CALF MASSAGER

- Slide the foot and calf massager onto the mounting brackets.
- Using a 6-mm Allen key, replace the two screws (and washers) at each end of the foot and calf massager.
- Align the foot and calf massager actuator with the mounting point, then replace the hinge pin and C-clamp.
- Connect the new foot and calf massager connectors to the two corresponding connectors on the chair base.
- Position both sets of connectors inside the junction box, then replace the junction box cover and secure it using a Phillips-head screwdriver and two screws.

## REINSTALL THE SEAT PAD

1. Locate the two seat pad sockets on the chair base (Fig.10).
2. Place the seat pad into position, aligning the two tubing groups on the bottom of the seat pad with the sockets on the chair base (Fig.10).
3. Aligning the tubing with the corresponding fitting, push the seat pad downward as far as it will go.
4. Using your fingers, slide the zip tie on each tube down to the end of the tube, to secure the tube to the fitting.



(Fig.10)

## REINSTALL THE BACKREST

1. Slide the backrest onto the chair base.
2. Plug in the chair and power it on, then use the remote control to raise the backrest to an upright position.
3. Replace the two screw knobs to secure the backrest to the chair base.
4. Reconnect all cables that connect the backrest to the left-hand side of the chair base (Fig.2).
5. Use the remote control to verify that the calf massager is now working properly.

Please send any questions or comments regarding these instructions to: [documentation@humantouch.com](mailto:documentation@humantouch.com)

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