

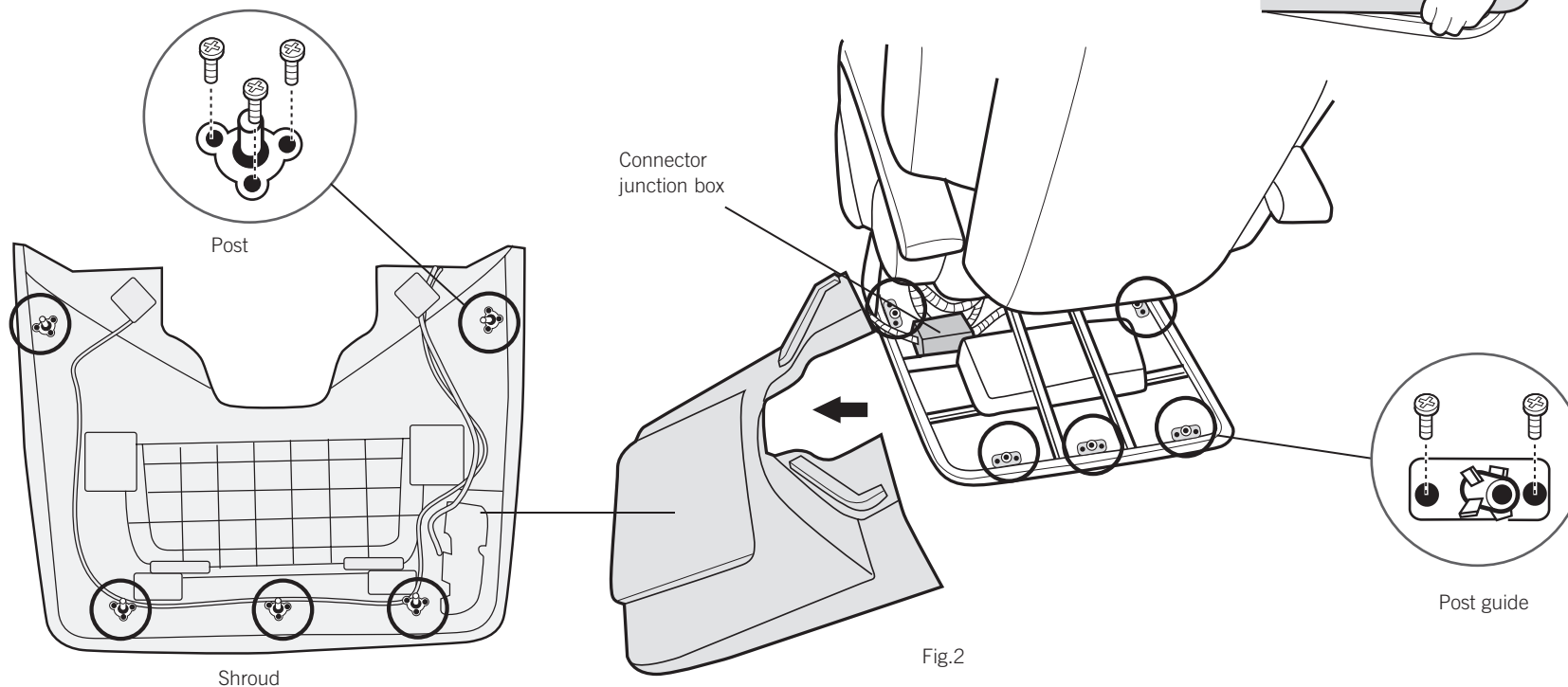
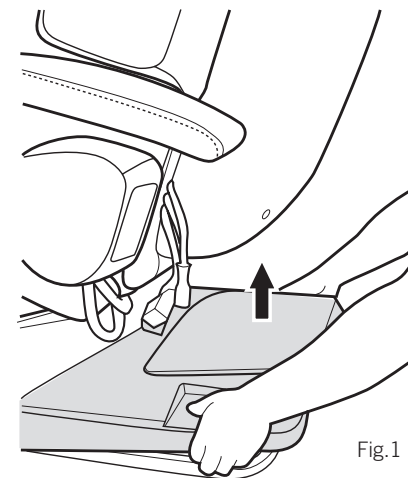
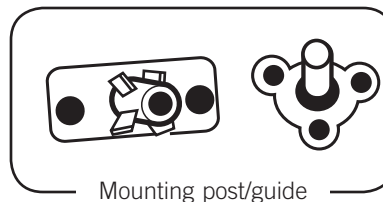
To ensure that Human Touch[®] products are repaired in a manner that is fully consistent with the practices used during the manufacturing process, Human Touch requires that all product repairs are performed using only factory-new parts and in accordance with these product repair instructions.

SERVICE LEVEL: 2

Tools Required: Phillips-head screwdriver. **NOTE:** SAVE ALL SCREWS FOR USE DURING REASSEMBLY.

REMOVING THE REAR SHROUD POST/POST GUIDE

1. Power off the chair and unplug it.
2. Standing behind the chair, grasp the shroud on both sides and pull upward just enough to detach it from the chair base (Fig.1).
3. Slide the shroud off to the left then flip it over to expose the mounting posts (Fig.2).
4. Using a Phillips-head screwdriver, remove the three screws that secure the post to the shroud or the post guide to the chair frame (Fig.2).



INSTALLING THE NEW REAR SHROUD POST/POST GUIDE

1. Place the new post or post guide into position, then secure it using three screws.
2. Place the shroud into position, insert the two tabs on the front of the shroud into the two corresponding slots on the chair base, then push down firmly to secure it.
3. Plug in the chair and power it on.