human touch®
SUPER NOVO 3.0

GETTING STARTED WITH SMART CONTROLS

Essential tips for powering on, connecting, and using voice and AI features

GET READY

2 ways to charge the tablet controller

Tablet Stand



IMPORTANT: Press the tablet firmly into the stand to ensure charging pins are connected.

USB-C Port



GET READY

Power ON the tablet controller

Press and hold the power button on the right-hand side of the tablet for **at least 10 seconds** until the loading ⌛ symbol or ‘welcome’ message appears.



Seeing something like this?

Battery depleted and in hibernate mode.
Use a 65W charger to wake.

Critically low battery.
Use a 65W charger to charge.

Low battery.
Charge using the Tablet Stand or USB-C Port.

GET CONNECTED

Connect the tablet controller to the chair via Bluetooth

Find your chair's serial number on the back of the chair base.

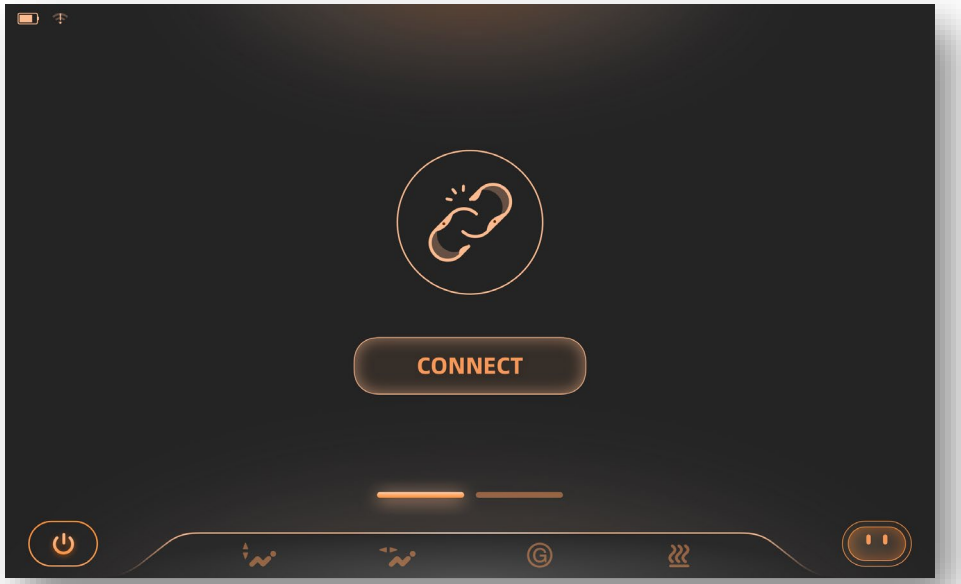
You will need this to connect the tablet controller to the chair.

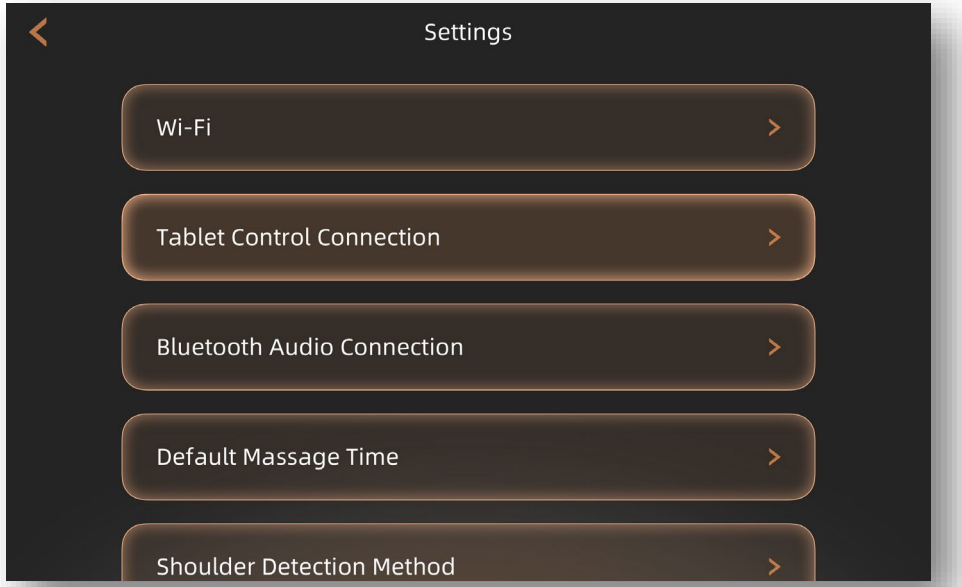


GET CONNECTED

Connect the tablet controller to the chair via Bluetooth

Select the ‘CONNECT’ button or navigate to ‘Tablet Control Connection’ in the Settings ⚙ menu.



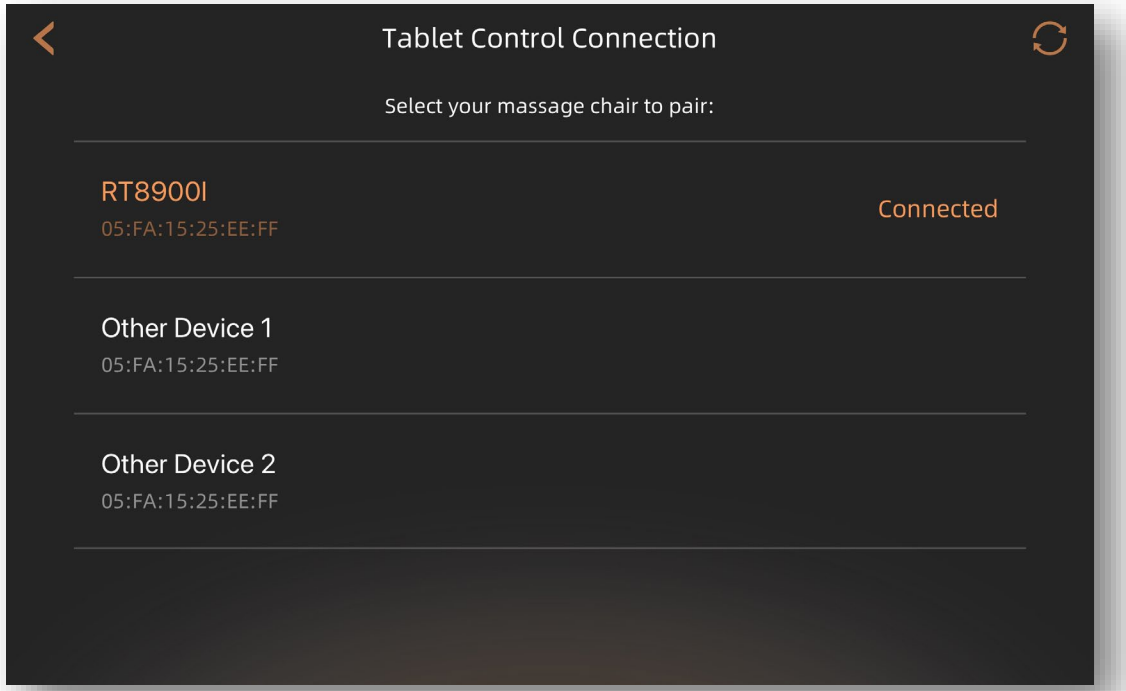


Swipe left to access Settings from the main menu

GET CONNECTED

Connect the tablet controller to the chair via Bluetooth

Select the chair serial number that matches the serial number on the back of the chair base.



Not seeing your chair's serial number?

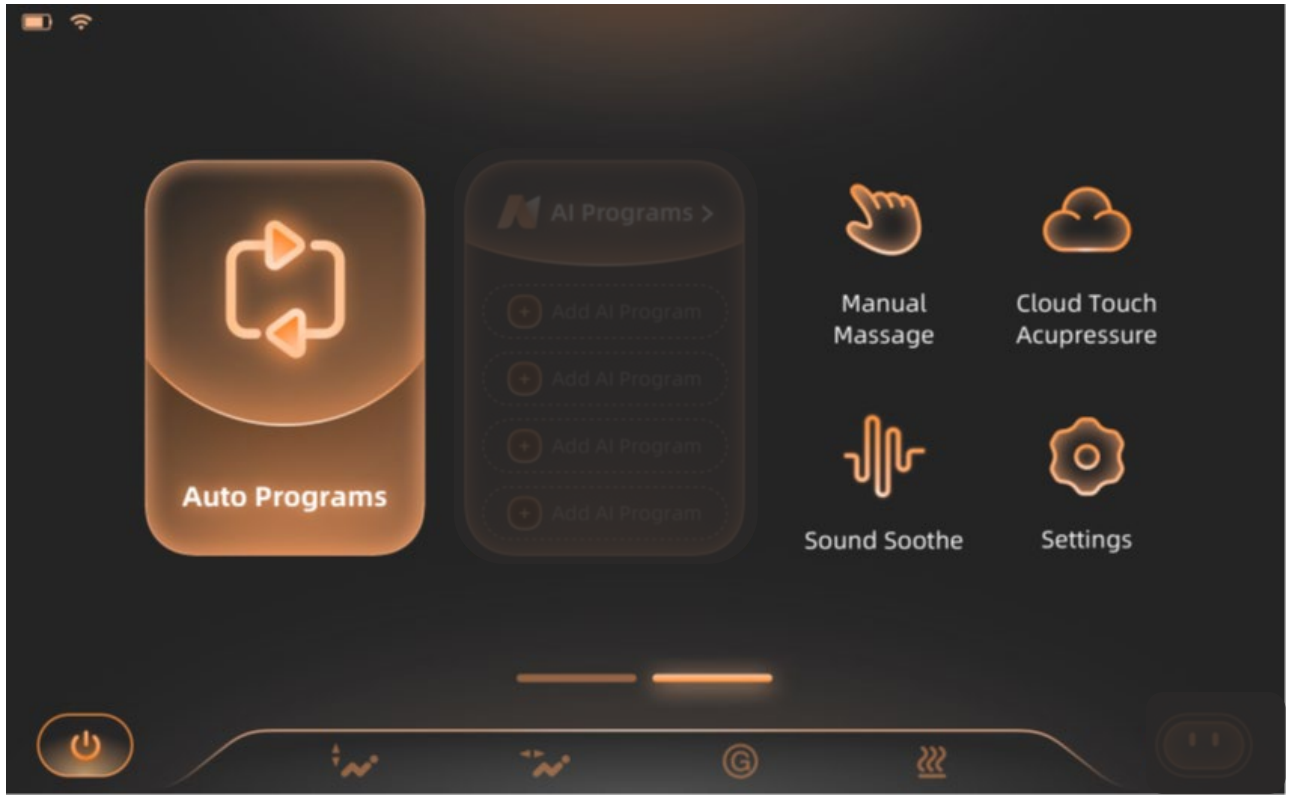
1. Try searching again using the refresh icon.
2. Turn the chair off using the power switch on the back of the chair, wait a few minutes, then try again.

GET STARTED

Your chair is ready!

You can:

- Select a massage from **Auto Programs.**
- Choose a **Manual Massage** technique and zone for focused bodywork.
- Get an air compression massage with **Cloud Touch Acupressure.**
- Turn on **Sound Soothe** and escape into the sounds of nature.



Want to try out AI Programs and voice control?
Continue to next steps to enable Willow, your massage concierge.

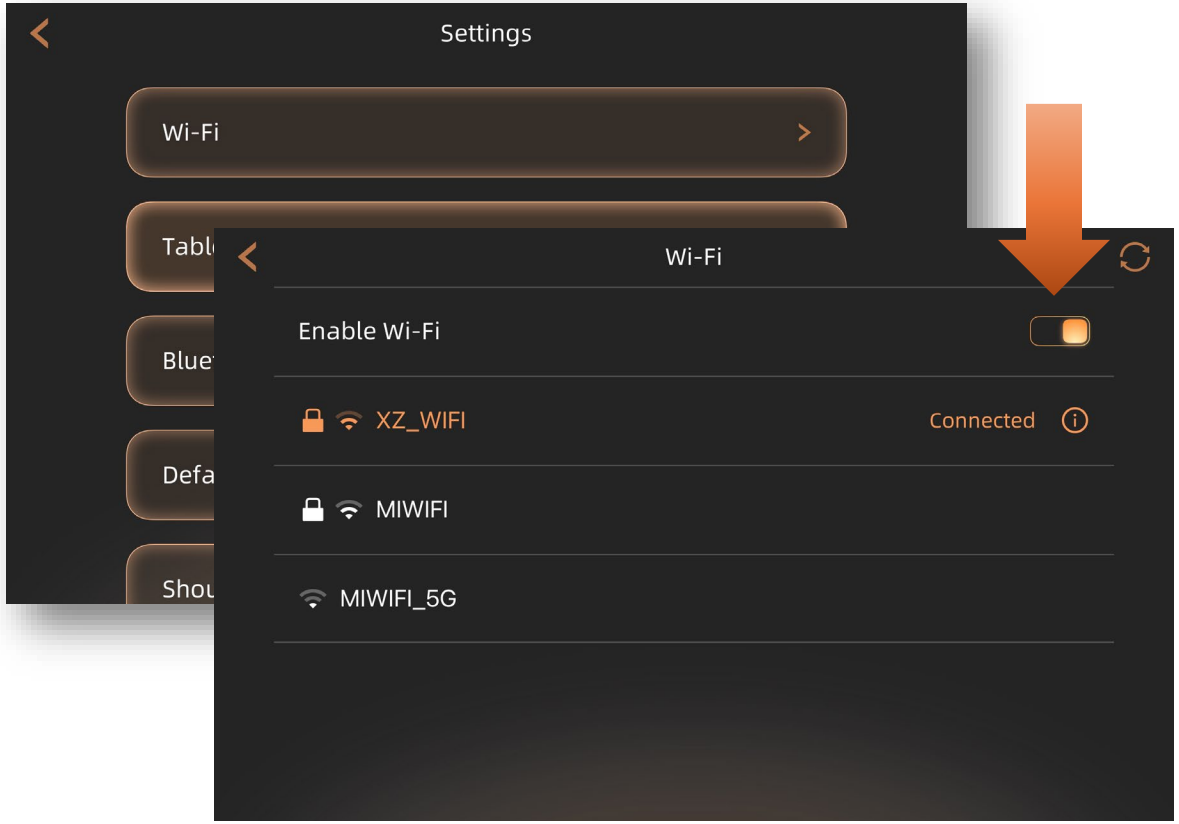
GET ACTIVE

Enable voice control and AI features

⚠ **Wi-Fi is required**

Navigate to ‘Wi-Fi’ in the Settings ⚙ menu.

Toggle Wi-Fi on to enable.

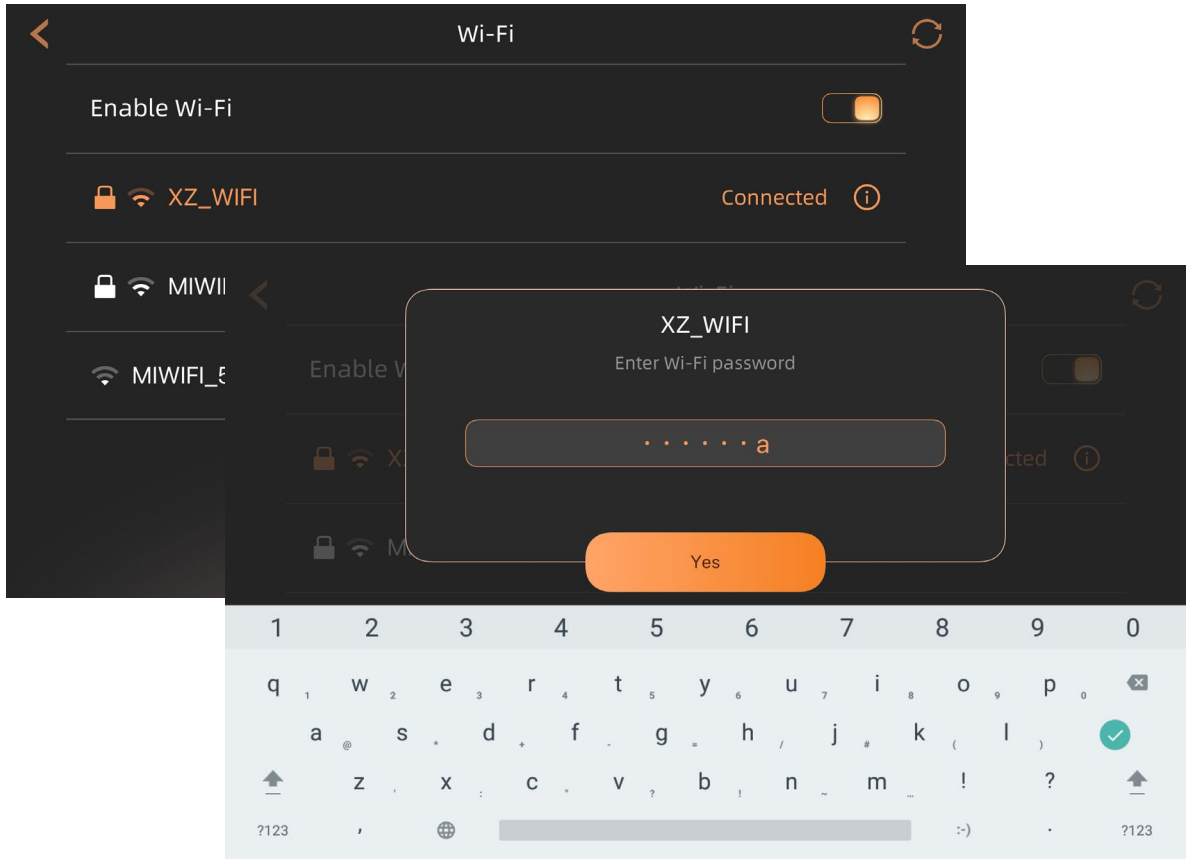


GET ACTIVE

Enable voice control and AI features

⚠ Wi-Fi is required

Find and connect to your preferred Wi-Fi network.



Not seeing your wi-fi network?

Try searching again using the refresh icon.

Turn the chair off using the power switch on the back of the chair, wait a few minutes, then try again.

Note: Press information icon to disconnect from Wi-Fi network.

GET ACTIVE

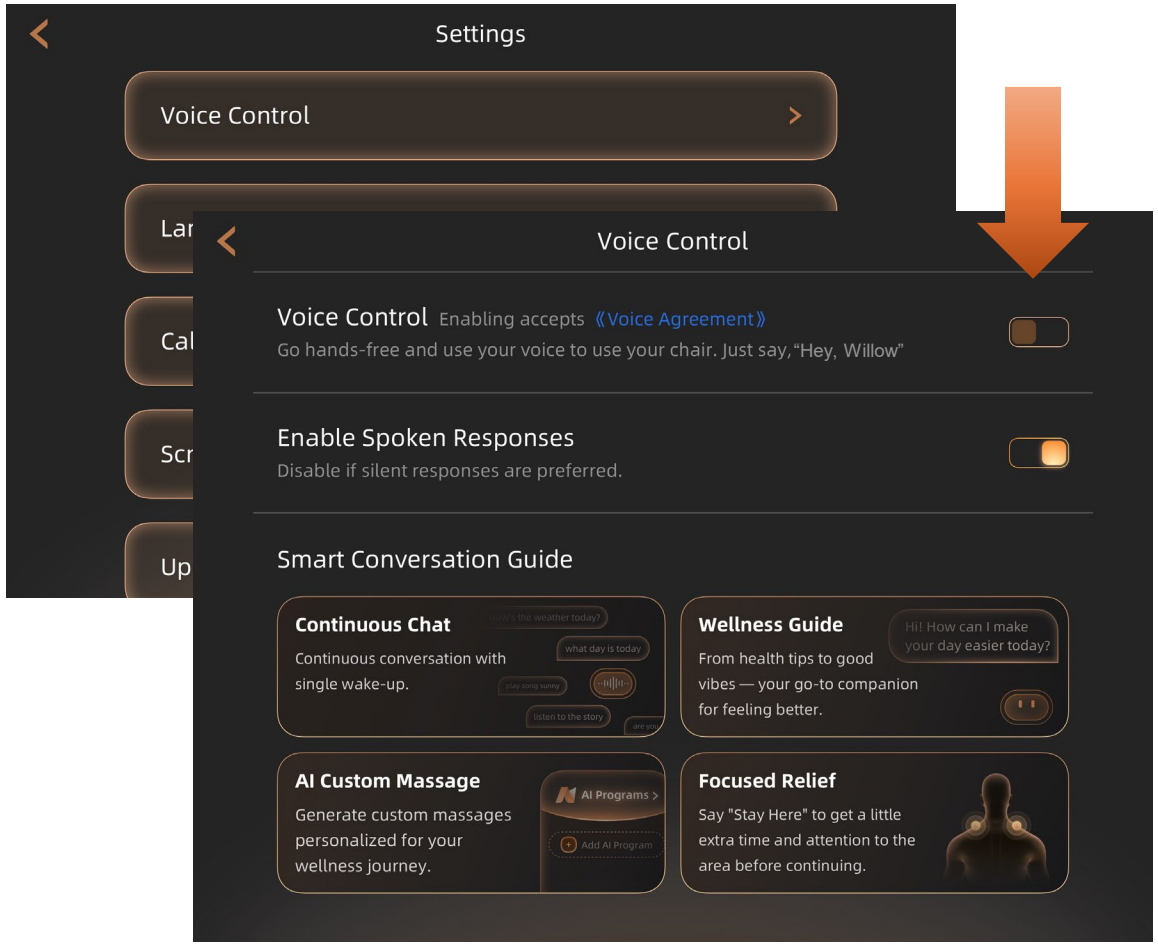
Enable voice control and AI features

Wi-Fi is required

Navigate to ‘Voice Control’ in the Settings ⚙ menu.

Toggle Voice Control ON to enable.

Enabling requires accepting the Voice Agreement



GET ACTIVE

Voice Control vs. AI – what's the difference?

Voice Control

- Go hands-free and control the chair using your voice.
- Applies to all standard functions of the chair.

AI Programs

- Generate a custom massage program based on your input.
- Speak or type your request.
- Be specific or vague using your own words.
- AI is constantly changing and growing so you can always try something new!

USE VOICE CONTROL

Hands-free control



Find your voice control icon at the bottom-right of the screen.

Tap or say, *'Hey Willow'* to wake.

Ask to:

- Generate a custom massage*
- Start an auto-program
- Adjust massage time
- Change intensity level
- Turn on/off heat
- Activate Sound Soothe

...plus, so much more!

** Generating a massage will open in AI Programs.*

USE AI PROGRAMS

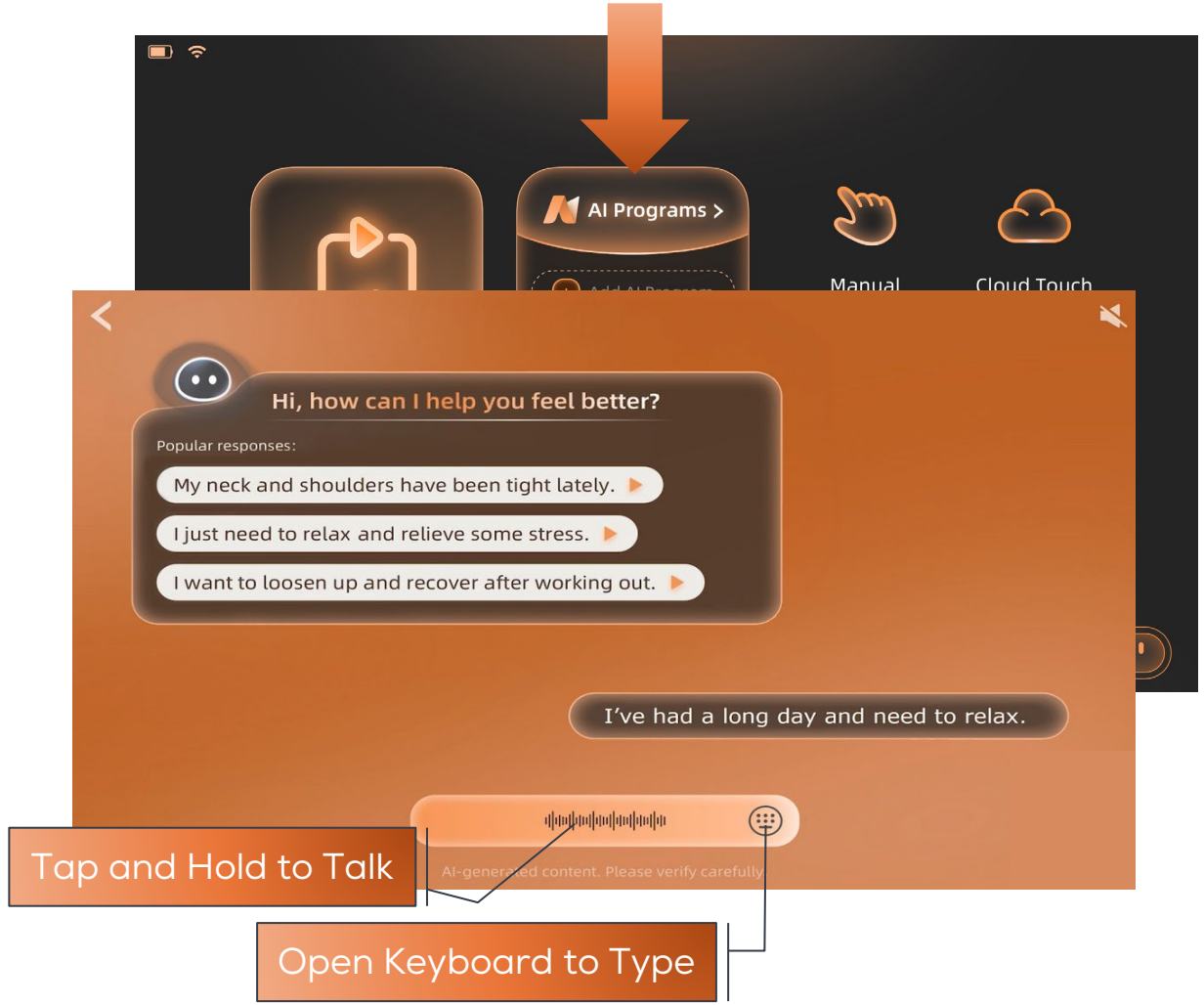
Custom massages

Access unlimited massages through the **AI Programs** menu

Ask for a massage using your voice, or by typing:

- What areas you need to feel better
- Your massage goal
- Describe your ideal massage

Preset prompts are available.
Just tap play ▶



USE AI PROGRAMS

Custom massages

Thinking, ***'well, what do I say?'***...

The beauty of AI is that you can do it your way – **no scripted prompts required.**

Here's some ideas to get you started:

Pro tip:
Use voice control to generate an AI program. Just start with, *'Hey Willow, generate... '* before your request and she will open AI programs to create your massage.

- Had a **tough workout**, try saying:

  > "My glutes are sore after leg day, give me a massage to feel better.

- After a long day of **sitting at a desk**, you can say:

  > "My back feels a little tight and stiff after sitting all day. Can you help me relax with some stretching?

- If you **woke up tired**, you could say:

  > "I didn't get enough sleep last night and need some energy.

- When you spent your whole day enjoying Disneyland, ask:

  > "I'm exhausted and have been on my feet all day. Everything hurts. I need to stretch and relax.

USE AI PROGRAMS

Custom massages

Willow, your massage concierge, will create a personalized program.

Tap ‘**Start Generating**’ to begin your custom program.

Pro tip:

After starting your massage, use voice control to adjust your massage settings for your personalized wellness experience.



Want something else?

Tap ‘Regenerate’, state your request differently, or ask for something completely new.

SAVE AI PROGRAMS

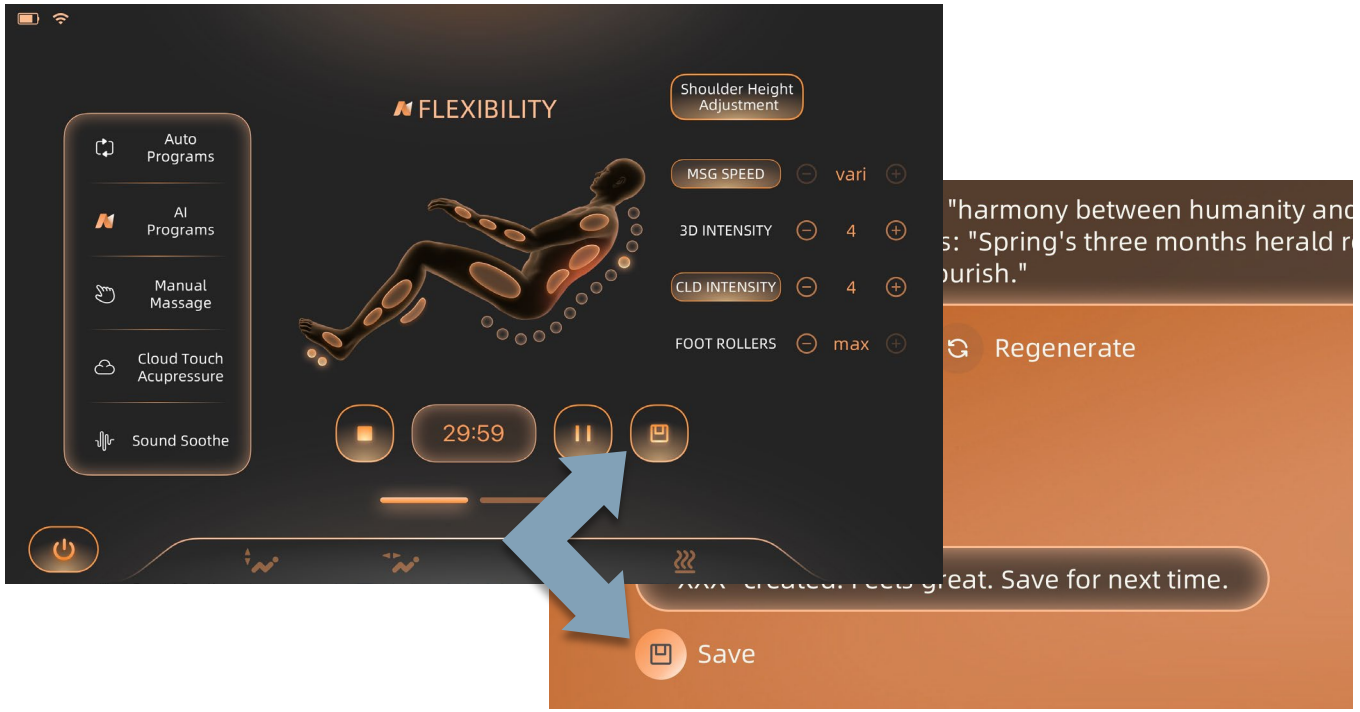
Up to four (4) of your favorite custom massages

Enjoy your massage?

Tap the ‘Save’ button on the AI Programs or massage status screens.

NOTE:
Saving an AI program does not save settings that have been adjusted after the start of the massage.

It will save as it was originally generated.



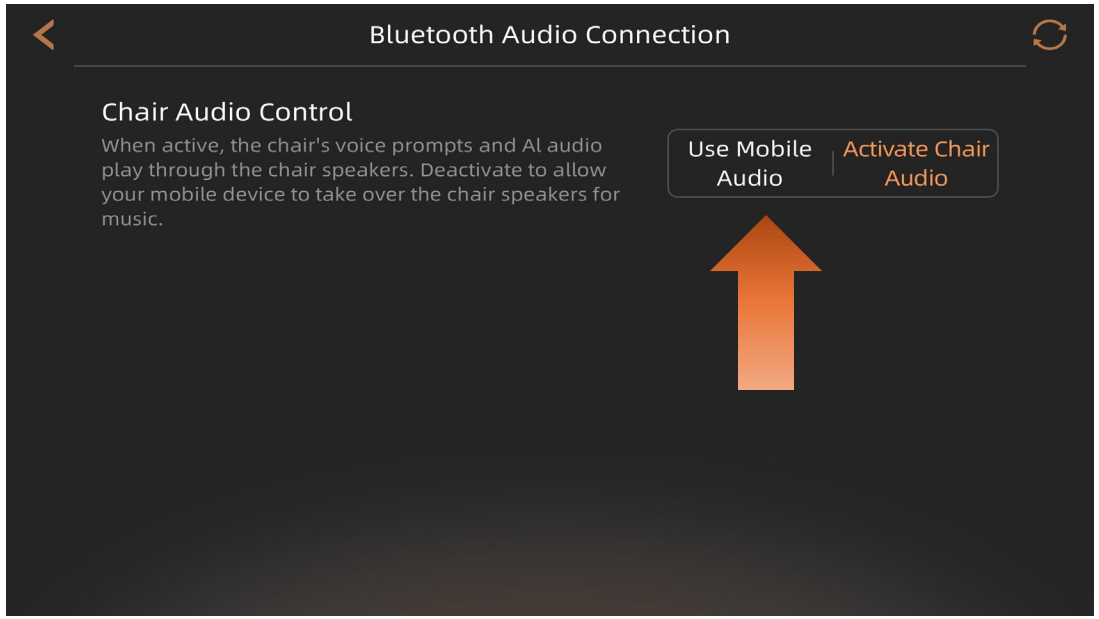
YOUR SOUND, YOUR WAY

Personalize your audio experience

Want to listen to your own music or Podcast? **Now, you can!**

Navigate to ‘Bluetooth Audio Connection’ in the Settings menu.

Tap ‘**Use Mobile Audio**’, then connect to chair via the Bluetooth settings on your device.

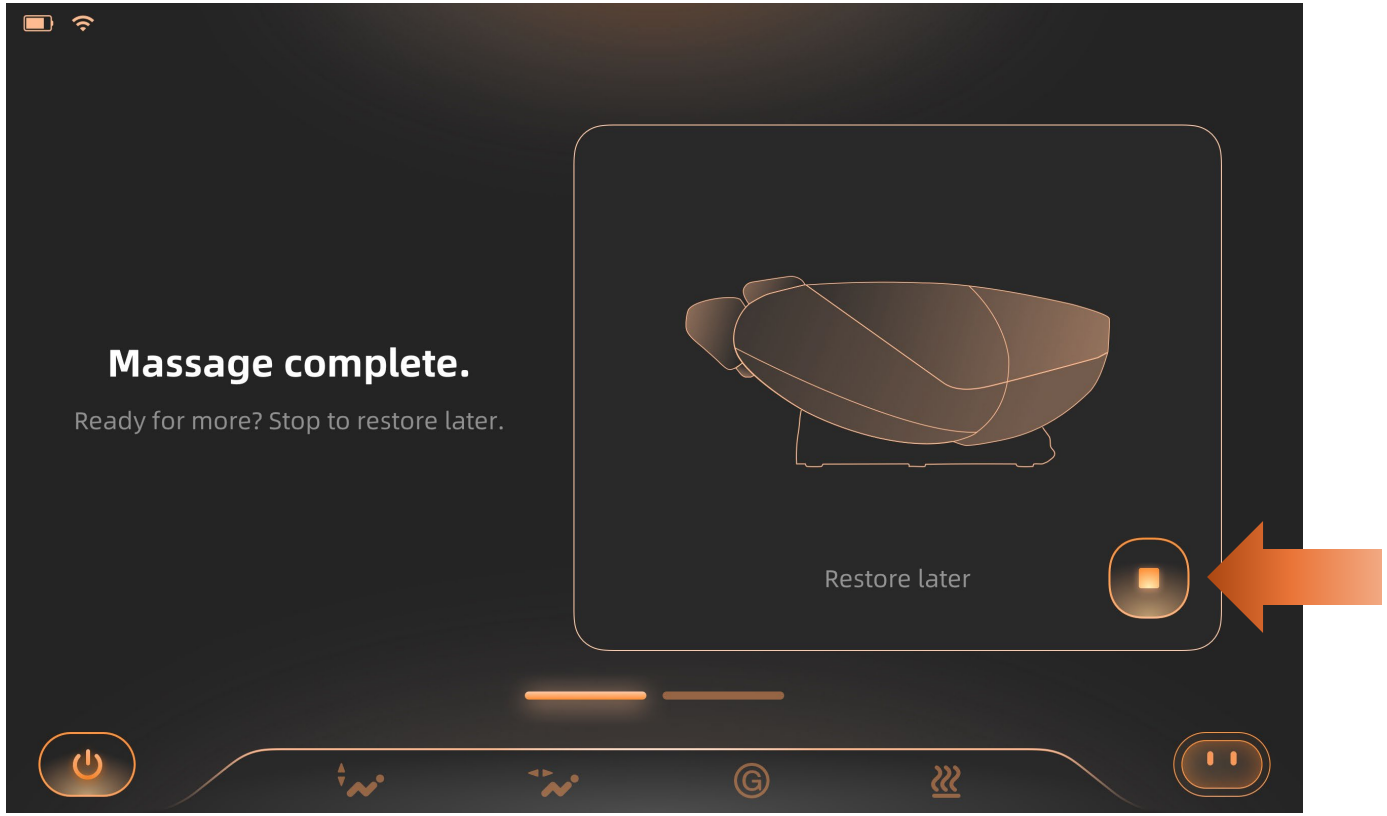


What about the chair audio?
When using mobile audio, all chair audio will play though the tablet controller speakers.

MASSAGE COMPLETE

Not ready?
Want another massage?

Tap the ‘STOP’ button to cease auto-restore and return to the main menu to jump into another massage.



TABLET POWER

Screen Timeout vs. Sleep vs. Off

Sleep

- When a massage is active, you can choose how long the tablet controller remains on by navigating to '**Screen Brightness**' in the 'Settings' menu and selecting your **Screen Timeout** preference to 10-, 20-, or 30-minutes.

  Tap the screen to wake.

- When not in use, the tablet controller will dim and enter **Sleep** mode after 2 minutes.

  Tap the screen or press the Power button to wake.

- Pressing the Power button on the bottom-left corner of the screen will stop all functions, restore the chair to the upright position, and put the tablet into **Sleep** mode.

  Tap the screen or press the Power button to wake.

- Pressing the Power button on the right-hand side of the tablet will enable the tablet's **Sleep** mode.

  Press again to wake.

Power Off

- Press and hold the Power button until the 'Restart' and 'Power Off' buttons appear.

  Tap to select action.

Tablet not turning on?

It may have been powered off.

- Press and hold the Power button for **at least 10-seconds** until the loading symbol appears.