

QUICK START GUIDE



HUMAN TOUCH®
SUPER NOVO 3.0
MASSAGE CHAIR



humantouch.com
855.794.5660

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HT-SuperNovo 3.0-QSG-A0



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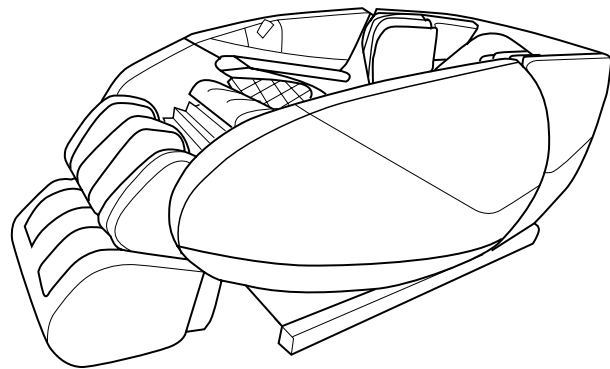
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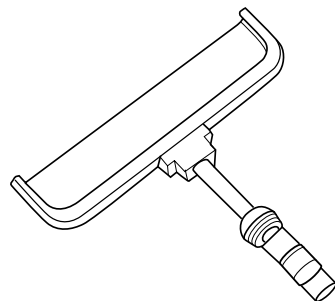
UNPACK THE BOX



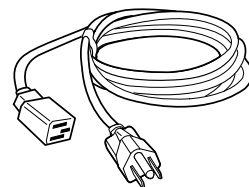
Chair



Tablet Controller



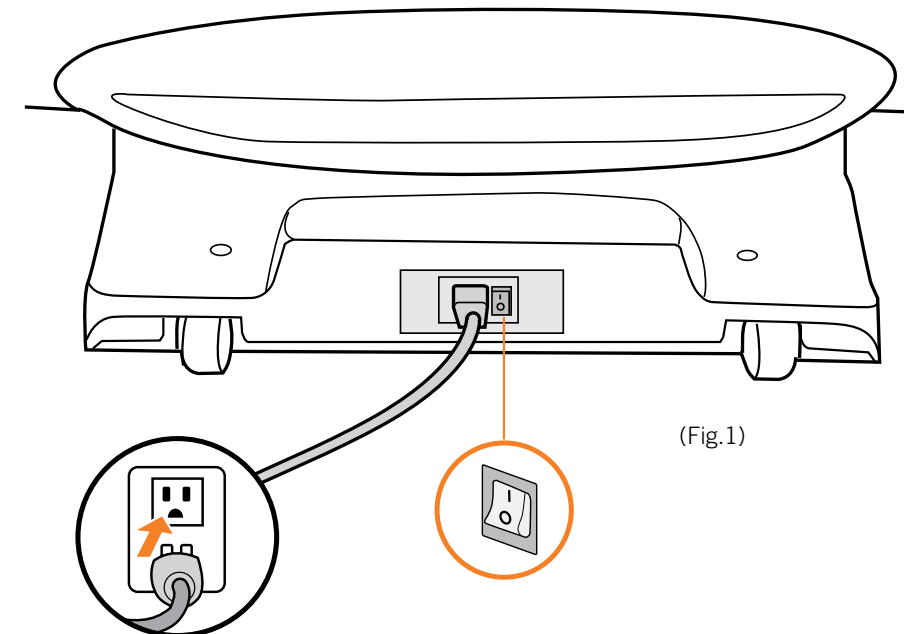
Tablet Stand



Power Cord

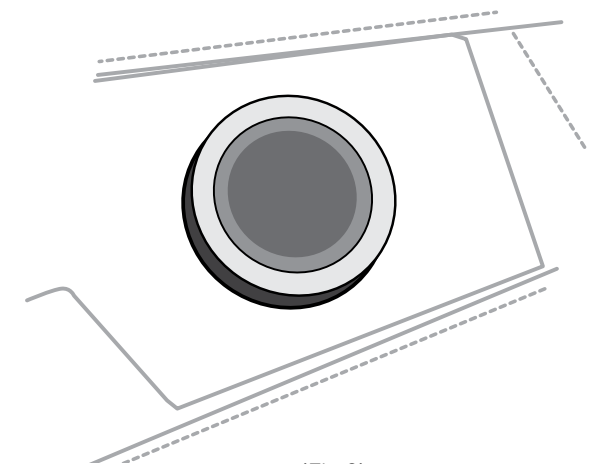
ASSEMBLE THE PARTS

1. Plug in the power cord into a grounded 120-volt outlet (Fig.1).
2. Connect the power cord to the power plug on the rear of the chair and switch the chair to ON (Fig.1).



(Fig.1)

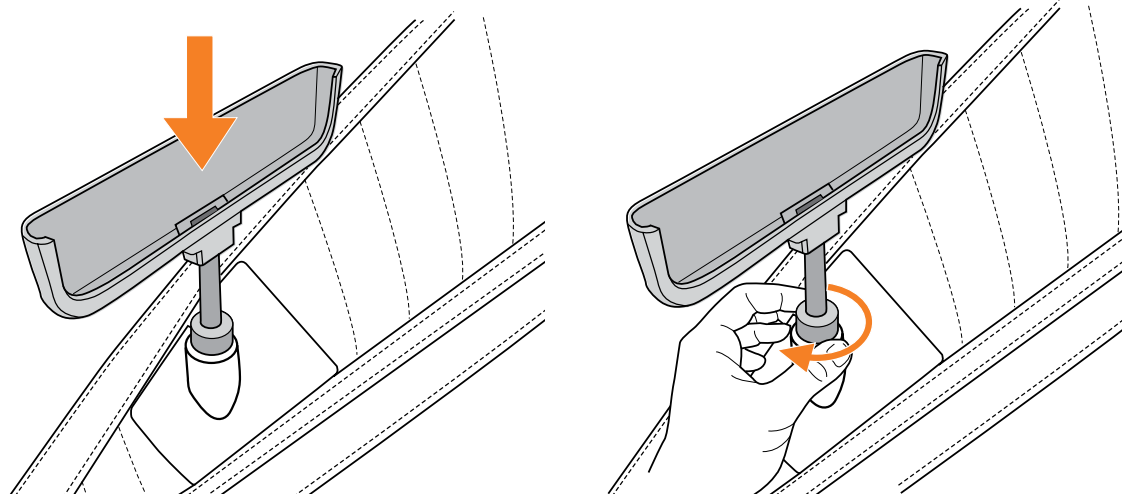
3. Tap the control knob to wake up the chair, then press and hold for 3-seconds to restore the chair to upright position (Fig.2).



(Fig.2)

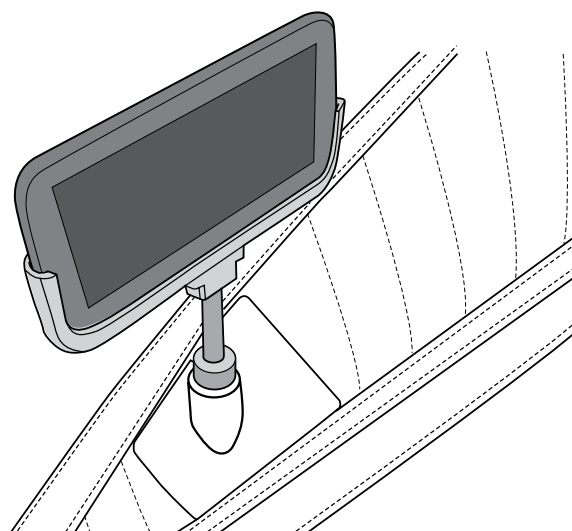
get ready

4. Attach the tablet stand by inserting into the control panel socket and finger tightening, turning clockwise, the collar ring (Fig.3).



(Fig.3)

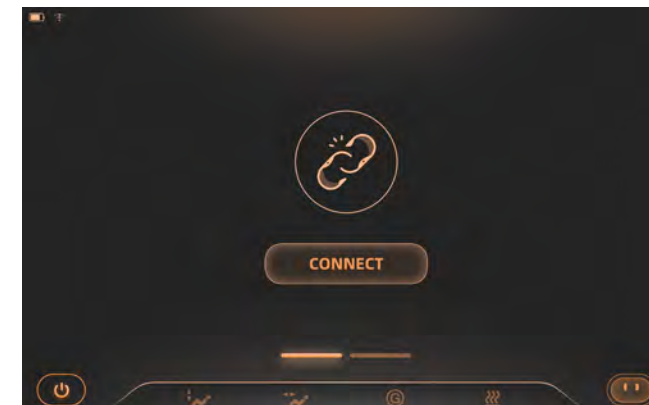
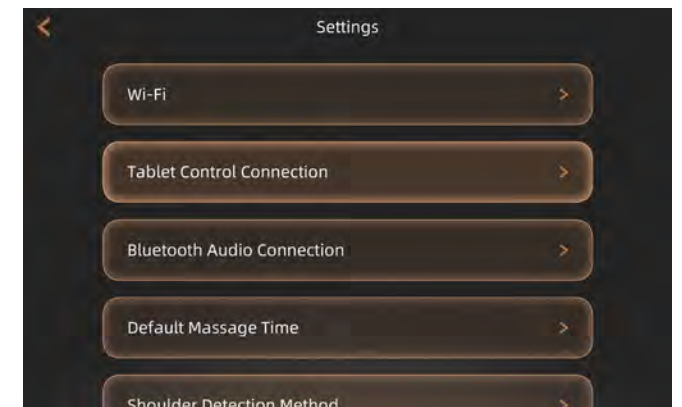
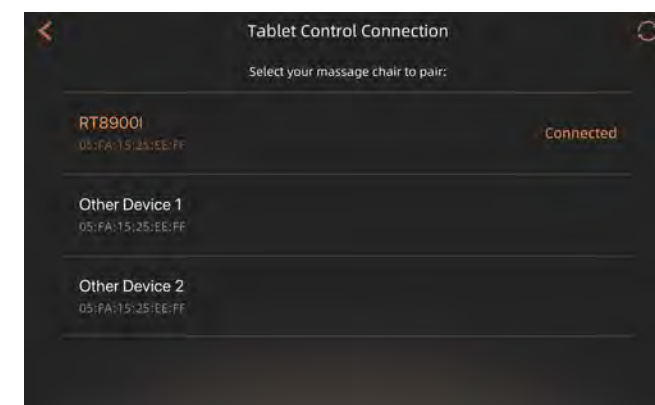
5. Place the tablet controller in the tablet stand (Fig.4).



(Fig.4)

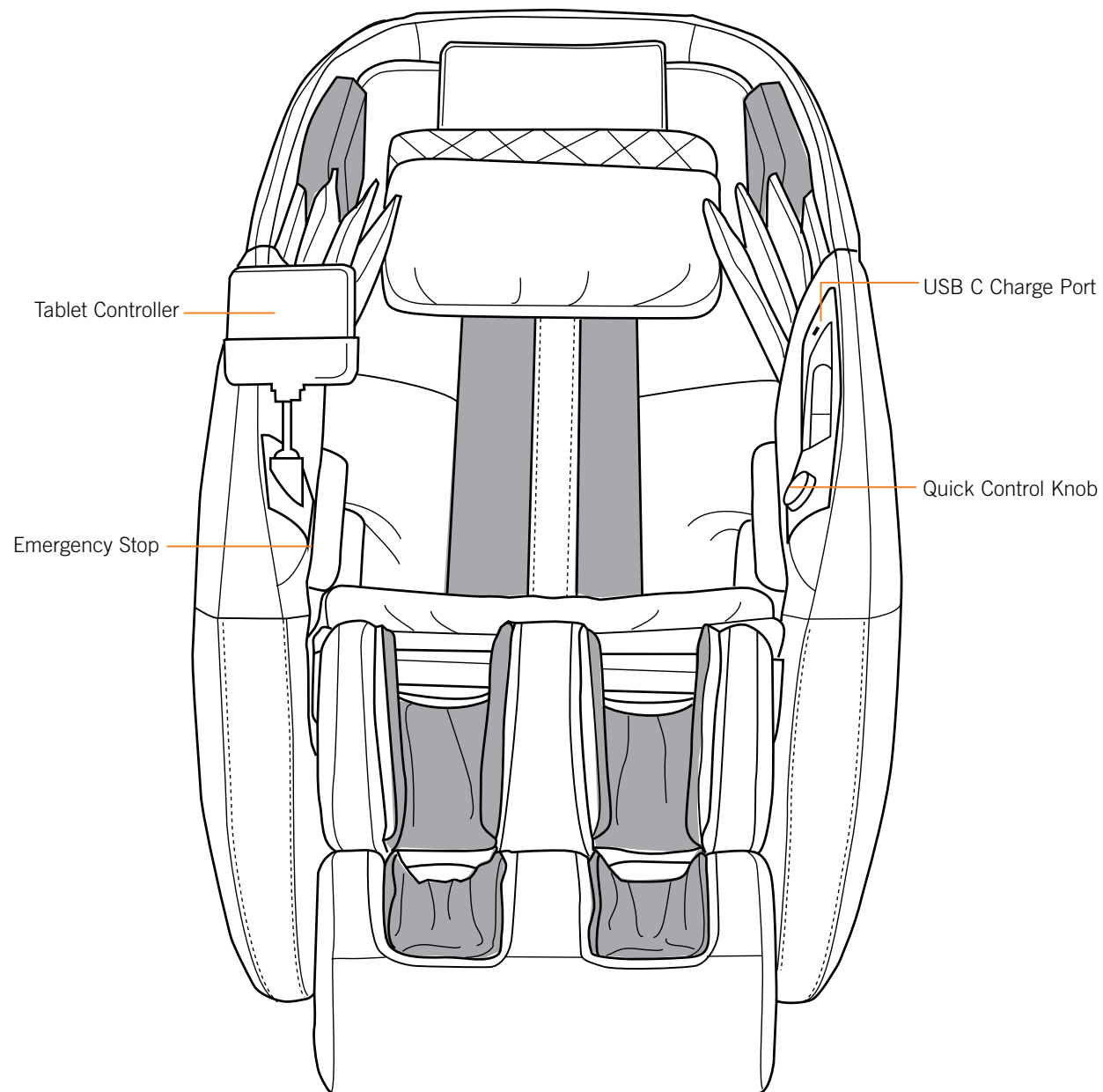
CONNECT THE TABLET CONTROLLER

1. To pair the tablet controller for the first time (or after a power shut-off event):
 - a. Select the "CONNECT" button or navigate to the "Tablet Control Connection" in the Settings menu.
 - b. Select the chair serial number that matches the serial number on the backside of the chair.



get acquainted

NAVIGATING THE CHAIR



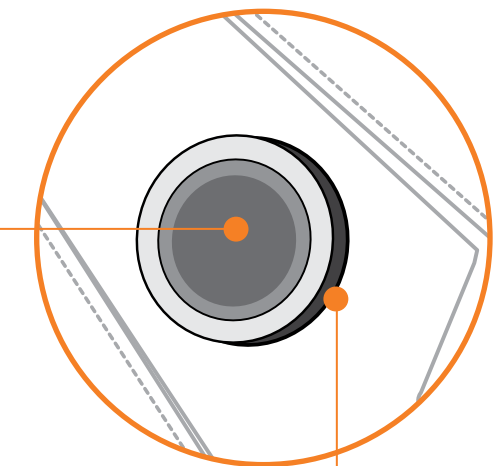
USING THE TABLET CONTROLLER



USING THE QUICK CONTROL KNOB

Quick press to power on
Quick press again to start default auto program
Long press and release to restore the chair

Turn outer silver knob slightly counter-clockwise for a stepped recline; do the same clockwise for a stepped incline.



owner resources

Scan the QR code below to explore the full Use & Care Manual and a growing library of essential owner resources for your Super Novo 3.0.

AVAILABLE ONLINE:

- Feature guides and settings
- Massage customization tips
- Care and maintenance information



having trouble?

Your Super Novo 3.0 massage chair is a sophisticated combination of mechanics, electronics, and software working together to give you the ultimate massage. With such complexity comes opportunity for what we like to call massage chair “confusion.” So, should your massage chair exhibit any abnormal behavior, please do the following to fully reset the chair:

1. Press the **POWER / PAUSE / RESTORE** button on the remote, then select **POWER OFF** to restore the chair to the upright position.
2. Turn the chair’s power switch (on the rear of the chair) to Off.
3. Unplug the chair from the power source.
4. Wait 30 seconds.
5. Plug the chair back into the power source, then turn the power switch back On.

If your chair has no power:

1. **Check the power cord** - Make sure the power cord connection to the chair is secure and that the power cord is not damaged.
2. **Check the wall outlet** - Plug a known working device into the outlet to ensure the outlet is working.
3. **Replace the fuse** - Use a flat-head screwdriver to turn the fuse holder (located next to the power switch) counter-clockwise until it pops out. Replace the fuse with one of the spare fuses that came with your chair, or any 250V, 5A fuse.

Just like with any other electronics, this simple reset sequence will resolve many issues. If, however, your issue remains, please do the following before contacting our customer experience team (this will help us help you much more quickly):

1. Locate the serial number on label on the back of your chair and write it down.
2. Locate your proof of purchase, as we will need it to process any warranty claim.
3. Write down the specific steps you took before experiencing the problem. For example: “I sat down in the chair, then I selected Cloud Touch on the remote, then I selected Foot/Calf, then I heard a loud noise that is not normal.”
4. Now you’re ready to contact us!

Having Trouble? Visit **support.humantouch.com**
or email **csadmin@humantouch.com** for assistance.



Specifications*

Operating Voltage:	AC110-120V 60 Hz
Power Consumption:	1.35A
USB Port:	5V, 2A
Product Weight:	348 lb
Maximum Load Weight:	285 lb

**Specifications are subject to change without prior notice.*

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